

MEDICARE ADVANTAGE GROUP

TO: Medicare Managed Care Contractors

**SUBJECT: Medicare Managed Care Manual Chapter Update
Conference Call**

We are happy to announce the scheduling of the next quarterly conference call to provide updates to the Medicare Managed Care Manual Chapters. We will provide information on Quality Assessment – Chapter 5, Medicare Advantage Application Procedures and Contract Requirements – Chapter 11 and Medicare Managed Care Beneficiary Grievances, Organization Determinations and Appeals – Chapter 13. **We will conduct the conference call on Wednesday, May 17, 2006 from 1:00 PM – 3:00 PM (EDT). The toll free phone number is 1-800-857-8153. The password is “Chapter” and the Call Leader is Mike Fiore.**

Please take time to review the chapters in advance of the call and send any questions to mcomanual@cms.hhs.gov by May 16, 2006. This will enable us to prepare answers to the questions and ensure all areas of importance are covered during the call. Please use the URL listed on the agenda to access the Medicare Managed Care Manual.

We remain excited about continuing this initiative and hope that you find it productive. After we have conducted this call, we welcome your feedback and any further suggestions for improvement. Please send any comments or feedback on the training to mcomanual@cms.hhs.gov. We look forward to your participation.

Agenda

Medicare Managed Care Manual Training

5/17/06

1:00 – 3:00 P.M. (E.D.T.)
Conf. Rm. D (Central Office)
Teleconference (ROs)

Type of meeting:	Teleconference Call Access Information: Toll Free #1-800-857-8153 Pass Code is "CHAPTER"
Moderator:	Rick Julian, Division of Plan Policy (DPP), Center for Beneficiary Choices
Facilitator:	Jessie McCarthy, Division of Training
Attendees:	MA Plans, Cost Plans, PACE Plans and HCPPs
Download:	Chapters are available: http://www.cms.hhs.gov/Manuals/IOM/itemdetail.asp?filterType=none&filterByDID=-99&sortByDID=1&sortOrder=ascending&itemID=CMS019326

Opening Remarks

David A. Lewis, Acting Director,
Medicare Advantage Group

Chapter Updates:

Chapter **5** – Quality Assessment

Sandra Bastinelli, Division of Plan
Policy

Chapter **11** – Medicare Advantage
Application Procedures and Contract
Requirements

Chris McClintick, Division of Plan
Policy

Chapter **13** – Medicare Managed Care
Beneficiary Grievances, Organization
Determinations and Appeals,

Beverly Sgroi, Medicare Enrollment
and Appeals Group

Qs and As Session

Panel

Closing Remarks

Rick Julian, DPP



Go to mcomanual@cms.hhs.gov to send Questions on the updated chapters. To request a CD recording please email them to: Nannette.Hardouin@cms.gov or Jessie.McCarthy@cms.hhs.gov